The City of Pregrada participates in the Small Towns European Debates Network (StedNET) project within the Europe for Citizens program, which aims to exchange good practices on development policies in small European towns and encourage citizen debates on rural development issues.

In order to think about one of the topics of the project: How ICT and digital technologies can improve public services and the quality of life and business in small towns, a questionnaire was prepared as a method of gathering opinions. The questionnaire was filled out by 17 people at the local debate held on November 25, 2019 in the City Hall.

The questionnaire consisted of the following questions:

- 1. Do you think that digitalization of the city administration should be among the development priorities in the City?
- 2. Which city administration services do you think need to be digitized?
- 3. If you have an idea for some other service that you think should be digitized, state it here:
- 4. Do you think that the city should encourage the development of the digital economy?
- 5. Please explain the answer to the previous question!

To the question: "Do you think that digitalization of the city administration should be among the development priorities in the City?" THAT I AM NOT SURE", all 17 respondents answered YES.

To the question "Which city administration services do you think need to be digitized?" (mark the importance of digitalization of the service from 1 to 5, where 1 means unimportant and 5 means very important)"

Sending payment slips for the utility fee electronically 6 people marked it with the number 3 in order of importance, that is, they pointed out that it is neither important nor unimportant to them. 2 people marked it with the number 4 in terms of importance, that is, they pointed out that it is important to them 9 people marked it with the number 5 in order of importance, that is, they pointed out that it is very important to them

Enrollment in kindergarten 6 people marked it with the number 3 in order of importance, that is, they pointed out that it is neither important nor unimportant to them 3 people marked it with the number 4 in order of importance, that is, they pointed out that it is important to them 8 people marked it with the number 5 in order of importance, that is, they pointed out that it is very important to them

Submitting an application for support for a newborn child 1 person marked with the number 2 in terms of importance, that is, they pointed out that it is not important to them 3 people marked it with the number 3 in order of importance, that is, they pointed out that it is neither important nor unimportant to them 13 people marked it with the number 5 in terms of importance, that is, they pointed out that it is very important to them

Application for top scholarships/ pupil and student grants/ awards for pupils and students 1 person marked with the number 2 in terms of importance, that is, they pointed out that it is not important to them 2 people marked with the number 3 in order of importance, i.e. they pointed out that it is neither important nor unimportant to them 1 person marked it with the number 4 in order of importance, i.e. highlighted it as important 13 people marked it with the number 5 in terms of importance, that is, they pointed out that it is very important to them Report utility problems 3 people marked with the number 3 in terms of importance, that is, they pointed out that it is neither important nor unimportant to them 1 person marked it with the number 4 in order of importance, i.e. highlighted it as important 13 people marked it with the number 5 in terms of importance, that is, they pointed out that it is very important to them Application for a competition for associations 2

people marked with the number 3 in order of importance, i.e. they pointed out that it is neither important nor unimportant to them 3 people marked it with the number 4 in order of importance, that is, they pointed out that it is important to them 12 people marked it with the number 5 in order of importance, that is, they pointed out that it is very important to them

Monitoring of the costs of the city budget 1 person marked with the number 2 in terms of importance, that is, they pointed out that it is not important to them 3 people marked with the number 3 in terms of importance, that is, they pointed out that it is neither important nor unimportant to them 3 people marked it with the number 4 in order of importance, that is, they pointed out that it is important to them 10 people marked the number 5 for importance, i.e. they pointed out that it is very important to them, of which one person added + and highlighted the item as extremely important

Not a single person answered the question "If you have an idea for another service that you think should be digitized, please list it here."

To the question "Do you think that the city should encourage the development of the digital economy?" IF NOT I'M NOT SURE" 14 people answered YES 3 people answered I'M NOT SURE

As an explanation to the previous question, the answers were given that this is the direction of the future, that is, that we need to adapt to the times we live in and that the digital economy is encouraged to a certain extent regarding the potential and possibilities of development.